

UNEMPLOYMENT INSURANCE



Where is my check: How to access your check information by telephone

Check information instructions:

Toll-free Number: 1-866-333-4606

Recorded information about your most recent Unemployment Insurance (UI) benefit check is available Monday through Saturday from 6 a.m. to midnight, and on Sunday from 6 a.m. to 9 p.m. The best time to call and get through for this purpose is after 5 p.m., Monday through Friday, and on weekends. UI benefit check information is updated daily, and reflects the claim activity which occurred on the previous business day. Make the following selections from the recorded messages.

Language Preference (choice):

Press 1 to hear this recording in English.

→ Next

Press 1 for information about your unemployment insurance check.

→ Next

Enter your Social Security number.

→ Next

Enter your 4-digit Personal Identification Number (PIN). For increased security, the automated telephone system requires a PIN to access confidential information. The first time you call, listen carefully and follow the instructions for establishing your PIN.

→ Next

You will hear the date your check was mailed and the amount of the check. Allow five days for mail delivery.

→ Next (Optional)

To change your PIN, press 4 after you hear your check information.

Reminder: Always keep your Social Security number and PIN private and secure.

Establishing your PIN

- 1 Enter your weekly benefit amount before deductions and the pound sign (#).
Example: for \$230 Enter 230#
- 2 Enter your 5-digit mailing ZIP code.
Example: Enter 95814
- 3 Enter your date of birth (MMDDYY).
Example:
May 9, 1951 Enter 050951
November 16, 1972 Enter 111672
- 4 Enter your telephone number (do not include the area code). If you do not have a telephone number enter the pound sign (#).
Example: 916-123-4567 Enter 1234567
- 5 Enter a new 4-digit PIN.
Choose a number you will remember.

Other services

Internet

- The UI application for benefits is available online. Most customers should be able to use the online version at www.edd.ca.gov
- General Unemployment Insurance information

Telephone

- Claim filing by telephone.
- Recorded general Unemployment Insurance (UI) information.*
- Recorded information about employment and training.*
- Bilingual representatives are available.

*Recorded information about the UI program and employment and training is available 24 hours a day.